tempered

YOUR FREE TOOL · FOR INVISIBLE ONLINE

Review Reply Desk

A 15-minute Monday routine: every review answered in your voice, what reviewers keep saying, a 10-point Google listing score, and the week's post.

Not a prompt pack. A tool that does the job.

What it does

YOU DROP IN
This week's reviews from Google, Yelp or Facebook, and a screenshot of your Google listing.

→

IT WORKS OUT
A specific reply to each, the themes across them, and what your listing is missing.

→

YOU GET
Replies ready to paste, a score out of 10 with the easiest fixes first, and this week's Google post.

Install it in 5 minutes

Claude (recommended)

1. Open Claude, go to **Settings → Capabilities** and turn on **Code execution and file creation**.
2. In **Skills**, choose **Upload skill** and pick `review-reply-desk.zip`. Don't unzip it.
3. Make sure it's switched on. Start a new chat.
4. First run, it asks you a few setup questions. Save the profile it gives back.

ChatGPT

1. Open `review-reply-desk-chatgpt.md`.
2. In ChatGPT: **Explore GPTs → Create → Configure**. Paste the instructions.
3. Turn on **Code Interpreter & Data Analysis**. Save as **Only me**.
4. No custom GPTs on your plan? Paste them into a **Project**'s instructions instead.

TRY IT FIRST Upload the sample in the zip (`examples/sample-reviews.md`) and say "Monday routine. Neighborhood café in Reno. Sign replies as Chris." Then do it again with your own.

Menus move. If yours looks different, search help for "upload a skill". It drafts; you decide what gets sent.

REAL EXAMPLE

The Old World Monday routine

We keep our Google listings tuned across every location. This is what one Monday batch looks like. Sample reviews.

YOU PASTE

★★☆☆☆ Dan K. “Waited 15 minutes for a latte on a weekday morning. Staff seemed overwhelmed. Coffee was good once I got it.”

YOU GET BACK

Reply “Dan, fifteen minutes is too long, and I’m sorry. We’re adding a second bar person on weekday mornings. Glad the latte made up some ground. Ask for me next time. – Chris”

WHAT THEY KEEP SAYING: wait times (2 of 6), parking (1), love the staff (3). Fix the morning line first.

LISTING SCORE: 7/10. Fix first: holiday hours, a photo from this month, a post this week.

It’s working when

- [ ] Every review from the last week has a reply ready to paste.
- [ ] You learn one thing from “what they keep saying”.
- [ ] Your listing score goes up week over week.

Free shows you. Connected does it.

	THIS FREE TOOL	BUILT FOR YOU BY TEMPERED
Where the data comes from	You copy in the reviews	**Watches Google, Yelp and Facebook on its own**
When it runs	On Mondays, if you get to it	**As each review lands, plus a weekly post**
Where the answer lands	In a chat window	**One message to approve them all**
Who does the work	You	**It drafts and posts. You approve.**

Like it free? Picture it running without you.

We connect it to your systems, put it on a schedule and make sure it’s live and in use. AI doesn’t replace you. It answers to you.

Book a 15-minute call